CANCELLATION/RESCHEDULING
If you need to cancel or reschedule your field trip, please call (206) 443-2925 at least 48 hours in advance of your scheduled date. We cannot guarantee a refund or that rescheduling will be possible.

DROP-OFF, PICK-UP, AND PARKING
- A five minute drop-off and pick-up zone is available along Second Avenue North and John Street (see map).
- During pick-up, please do not block Pacific Science Center’s loading dock.
- There is no long-term bus parking on 2nd Ave. N. A bus parking map is available at pacsci.org/field-trips.
- Pay parking for vans and carpools is available in the James Albert Claypool Memorial Garage, located at 2nd Ave. N. and Denny Way. Pricing starts at $8.
- Several pay lots are located around the Seattle Center. Pricing starts at $10.

ARRIVAL
Please arrive at the North Entrance at least 30 minutes prior to a timed program or IMAX® movie. There is no late seating.
- Immediately upon arrival, one school representative should proceed to the North Gate for check-in while the rest of the group is processed by our staff. Arrival and entrance map is located on reverse of Teacher Admission Worksheet. Be aware that you will be waiting in line with other groups and your entry time may be delayed.
- Please bring your field trip statement and Teacher Admission Worksheet with you on the day of your visit.

CHECK-IN AND PAYMENT
Payment is due one week before your visit. A single check, credit card or purchase order will be accepted for the entire group. Please see the enclosed Teacher Admission Worksheet for detailed check-in and payment instructions.

ENTRY AND NAMETAGS
- Students must have on a school nametag when they arrive, this will expedite entrance as groups without nametags must wait in line for a hand-stamp.
- For the safety of students, please use only the school’s name on the tag, not the student names.

IMAX®, LASER SHOW, LABS AND PLANETARIUM ATTENDANCE
All IMAX®, Laser, Exploration Labs and Planetarium show tickets must be reserved in advance by calling Education Registration. If you need additional tickets, Pacific Science Center staff will do their best to assist you, but we cannot guarantee availability. There is no late seating in any show.
- All members of your party must be present, with field trip statement in hand, before a group will be allowed to enter the theater.
- Should you miss your scheduled show time, we cannot refund and/or guarantee that rescheduling will be possible.

CHAPERONES
- We require a minimum ratio of one adult to 10 students. All chaperones must wear a ‘Chaperone’ sticker that will be provided during check-in.
- It is essential that chaperones take an active role in the field trip. This means being with the students, supervising their behavior, assisting them with the exhibits and ensuring that the exhibits are shared fairly.

LUNCH
- The Seattle Rotary Discovery Labs are no longer available for storage and lunches.
- Available lunch areas (subject to availability) include: Sack Lunch Tent (located outside Building 3; see 18 on the map), upper and lower Courtyards or the Seattle Center Armory and lawns. Please inquire upon check-in for indoor options.
- Lunches can be carried or stored in coin-operated lockers in Buildings 1 and 3. Please leave all backpacks and other bags in your vehicles whenever possible.
- Groups are required to clean up after themselves. Pacific Science Center is not liable for lost or stolen items.

LOST AND FOUND
Please check for lost items at the Building 1 Information Desk or call (206) 443-2844.

EMERGENCIES AND LOST CHILDREN
Report lost children at the Building 1 Information Desk or to any Pacific Science Center Staff members wearing a uniform and name tag. In the event of an emergency, alert the nearest Pacific Science Center Staff member.

Pacific Science Center is committed to providing accessibility for all guests. For detailed information about our facility and services, please visit pacsci.org.